



Tutor Support

Colleges and universities always want all students to succeed, so they've developed a variety of schemes to help students through periods where they may be feeling difficulties with course work, such as tutor support or a mentoring scheme. These programmes are aimed to promote the academic welfare of the students, individually and collectively, and provide a sympathetic person to whom students can turn to for support regarding difficulties with their studies. These notes intend to raise your awareness about such schemes in your organisation.

TUTOR SUPPORT

Some colleges and universities may be able to offer tutor support or a mentoring scheme for those students who require extra support with their learning, either individually or to a group. This aims to improve their educational achievement and career choices. The mentor or tutor will be able to help and support students during their time at college or university. Mentoring schemes are a great way of supporting students experiencing problems, helping to increase their confidence, self-esteem and motivation. Particularly when dealing with adult learners, it is important to inform potential students of such services as they may be feeling apprehensive about their abilities to return to education.

Support services available to students who require extra help with their studies may include help with specific study skills and revision techniques, provision of readers, scribes or any form of assistive technology (for physical, visual, hearing impairment and dyslexia). This could also include the organisation of special assessment and

examination arrangements and help and applying for the disabled student's allowance.

Tutors may be one of the student's lecturers so they get to know the student well. The role of the tutor can include:

- Help the student find the most appropriate course
- Give the student careers advice and guidance
- Motivate the student to achieve their maximum both on their chosen course, in extra curricular activities and if appropriate by accessing additional learning support
- Support the student by encouraging friendships and mutual support
- Encourage them to gradually become independent learners by giving them more responsibilities

SUGGESTED QUESTIONS

- What learning support for students experiencing difficulties with their course work is available in your organisation?
- How can students obtain this support?

FURTHER INFORMATION

- Your organisation
- Local information